

CHUMS Summer Camps

Terms & Conditions

BOOKINGS & PAYMENT

1. Responsibility for the details of the bookings and for payments lies with the account owner making the booking.
2. Acceptance of our Terms & Conditions means that you are liable for full payment of the booking. You will not receive a refund or credit for any part of your payment under any circumstances, unless you meet our cancellation policy below.
3. Part or full payment is regarded as acceptance of our booking conditions.
4. No booking will be fully confirmed until a full payment is received and all child registration is complete.

POLICIES

5. Places will be reserved on a first come, first served basis.
6. Payments are **non-refundable**. We will only accept cancellations if they are before Friday 13 July before the camp is due to start on Monday 23 July to Friday 31 August . We cannot offer refunds or credit for any part of your payment under any circumstances after this date, including illness during camp.
7. We reserve the right to cancel the camp at any time, due to a lack of numbers making the session non-viable
8. We reserve the right to refuse acceptance for applicants to the camp.

CONDUCT

9. Camps are run at the University of Essex. Sports Centre and children enrolled are under our care, therefore they must abide by the code of conduct which can be found at the Sports Centre Reception. Any serious breach of these rules will lead to exclusion from the camp without refund.

TOILET TRAINING

10. If you are booked on 'Mini-CHUMS', we ask that children attending camp have been toilet-trained. If a child is still in nappies, he/she is unsuitable for camp activities, and we will ask that the child is not booked onto camp.
11. CHUMS understands that accidents can happen, and suggests that younger children bring a change of clothes. CHUMS may ask parents to remove a child who soils persistently – in which case no refund will be given.

HEALTH AND SAFETY

12. A qualified first aider will be on site at all times throughout the duration of the camp.
13. In the case of emergency, the first aider will take appropriate action and contact the parent/guardian directly.
14. It is accepted by the parent/guardian that when taking part in sports there may be injuries. The Sports Centre will be sure to take the appropriate steps and measures to make activities safe, but this is sometimes beyond our control.
15. All lead instructors are DBS checked, with all student instructors vetted and interviewed.

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DROP OFF AND COLLECTION PROCEDURES

Our Standard daily times are:

DROP OFF: 8:30am – 9:00am

COLLECTION: 5.00pm-5.15pm

16. No Child can be dropped off before 8:30am. We do not have the staff available, so parents/guardians must wait with their child until 8.30am.
17. All children must be picked up by 5.15pm. A late stay fee may be charged if it is any later or we are not notified in advance.
18. All children are not allowed to leave the site until their designated collector arrives. All children must be signed out at collection.
19. Please inform our staff at registration if a different person will be collecting your child or if the child has been given permission to make their own arrangements for getting home (walk, bike, bus or taxi).

GENERAL

20. CHUMS does not provide catering provision. Please supply a packed lunch and plenty of water for your child(ren).
21. Please ensure your child (ren) is wearing appropriate clothing for this time of the year. Some of the activities will be outside therefore please bring wet weather clothing or a change of clothes is advisable.
22. We recommend strongly that children do not bring valuables, money or jewellery onto site. We will not be held responsible for the loss of any valuables.
23. CHUMS advises all property is marked clearly with full name of child. CHUMS will actively encourage children to remember all of their belongings and return lost property to its rightful owner.
24. If a child is not attending a scheduled day on camp, parents/carers must telephone the Sports Centre Reception to allow us to update records on 01206 873250.

PARENTAL CONSENT

25. By ticking the Terms and Condition you are also agreeing to use of photographs and videos from camp to be used solely in marketing purposes and on social media platforms. Please specify if you do not want your child's picture to be taken and our staff will organise this. You also give permission for us to seek medical advice and/or treatment in an emergency and in the event that you cannot be contacted.

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RISK ACCEPTANCE

BMC Participation Statement

26. Junior CHUMS (8-14 years old) will include climbing as part of the camp. Climbing is a potentially dangerous activity and could result in serious personal injury or death. By accepting our terms and conditions, you give permission for your child to take part in climbing and related activities. If you do not want your child to take part in climbing then please e-mail our staff at chums@essex.ac.uk or notify us when you sign in for the camp.

27. The centre's staff have, and fully accepts, a duty of care to make those activities as safe as is reasonably practical. They are required to adhere to a comprehensive set of safety rules and there is a quality management system to monitor the fact that rules and procedures are adhered to. However, adventurous activities are inherently hazardous and cannot be completely risk free however hard we try. Accidents can happen without any contributory negligence from the centre or its staff.

Moreover, the environment at the centre is such that we cannot "fence off" all hazardous areas, especially when we take children outside. Your son or daughter must therefore help our staff to look after their safety by listening carefully to instructions. Only give your consent if you are confident that they will behave responsibly in this way. The centre can accept no responsibility for loss of or damage to personal property or for personal injury not arising as a result of its own action or default.

28. We accept responsibility for those elements of the course under our direct control. We cannot accept responsibility for the loss of enjoyment due to factors outside of our control such as: bad weather, travel arrangements, strikes, loss or damage to personal property or illness suffered whilst on the course.

I confirm that I have answered the above statements to the best of my ability and hereby declare that my child will be using the University Sports Centre of their own free will. I also understand that all dates are subject to availability and the University Sports Centre reserves the right to cancel any of the activities or dated advertised.

By continuing with your online booking you are agreeing with our full Terms & Conditions.