Browser Error

If you are having problems with the HR Organiser screen e.g. missing the magnifying glass under 'Professional Development', this is a browser error so please try using a different browser e.g. Firefox, or amend your settings slightly by following these steps.

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If you are still having problems after following these steps please contact hrorg@essex.ac.uk

If you are using Internet Explorer:

Open internet explorer and click on the **settings cog** located on the right hand side of the screen just below the 'x'.



In	nternet Options		
	General Security Privacy Content Connections Programs Advanced		
	Home page		
	To create home page tabs, type each address on its own line.		
	Browsing history		
	Delete temporary files, history, cookies, saved passwords, and web form information.		
	Delete browsing history on exit		
	Delete Settings		
	Change search defaults. Settings		
	Tabs Change how webpages are displayed in Settings		
	Appearance Colors Languages Fonts Accessibility		
OK Cancel Apply			

In the 'General' tab select 'Settings' found under the header 'Browsing history'

Te	emporary Internet Files and History Settings	
	Temporary Internet Files	U
	for faster viewing later.	cł
	Check for newer versions of stored pages:	vi
	Every time I visit the webpage	
	Every time I start Internet Explorer	
	O Automatically	W
	Never	
	Disk space to use (8-1024MB) 250 - (Recommended: 50-250MB)	
	Current location:	
	C:\Users\cfidgett\AppData\Local\Microsoft\Windows\Temporary Internet Files\	
	Move folder View objects View files	
	History	
	Specify how many days Internet Explorer should save the list of websites you have visited.	
	Days to keep pages in history: 20	
	OK Cancel	

Under '**Temporary Internet Files**' change the setting to '**Every time I visit the webpage**'

This will then update HR Organiser with the latest webpage version allowing the updates from the recent upgrade to be displayed. Delete your browsing history to remove any temporary files and cached data.

Internet Options	
General Security Privacy Content Connections Programs	Advanced
Home page To create home page tabs, type each address on its o http://www.google.co.uk/ Use current Use default Delete temporary files, history, cookies, saved rasswa and web form information. Delete browsing history on exit Delete Sett Search Change search defaults. Tabs Change how webpages are displayed in tabs. Appearance Colors Languages Fonts Access	wwn line.
	Apply
	 Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster. Temporary Internet files Copies of webpages, images, and media that are saved for faster viewing. Cookies Cookies
	such as login information.
	Download History List of files you have downloaded.
Delete all of your browsing history, and then	Form data Saved information that you have typed into forms.
restart Internet Explorer.	Passwords
	 Saved passwords that are automatically filled in when you sign in to a website you've previously visited. ActiveX Filtering and Tracking Protection data A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.

If you are using Chrome:

You will need to clear your browsing history.

Select the Customise and Control icon.



Select History and Recent Tabs



Select **History**, this will open up a new tab.





And then restart the browser.

If you are using Firefox:

Select Open Menu



Select History



🚺 Sign in to Sync		
+ Customise	0	Ċ

Select Clear Recent History



Then Clear all History



Then restart your browser.