

Browser Error

If you are having problems with the HR Organiser screen e.g. missing the magnifying glass under 'Professional Development', this is a browser error so please try using a different browser e.g. Firefox, or amend your settings slightly by following these steps.

Contents

Internet Explorer

Page 1-3

Chrome

Page 4-5

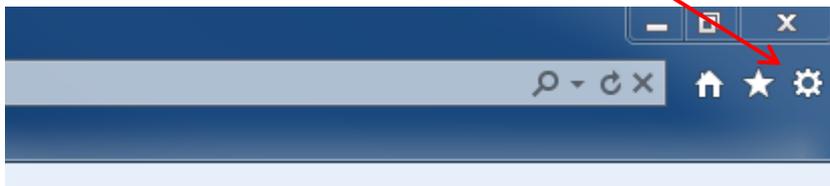
Firefox

Page 7-8

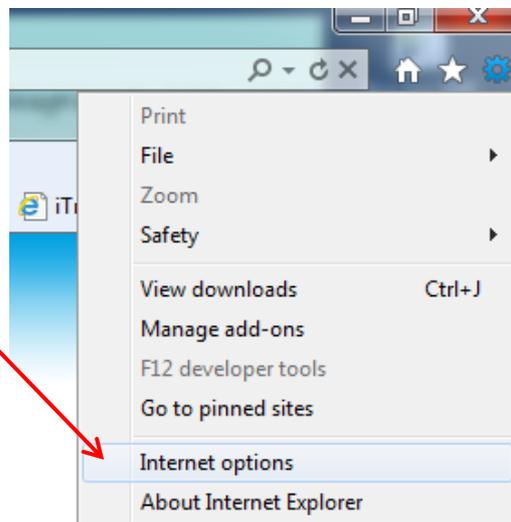
If you are still having problems after following these steps please contact hrorg@essex.ac.uk

If you are using **Internet Explorer**:

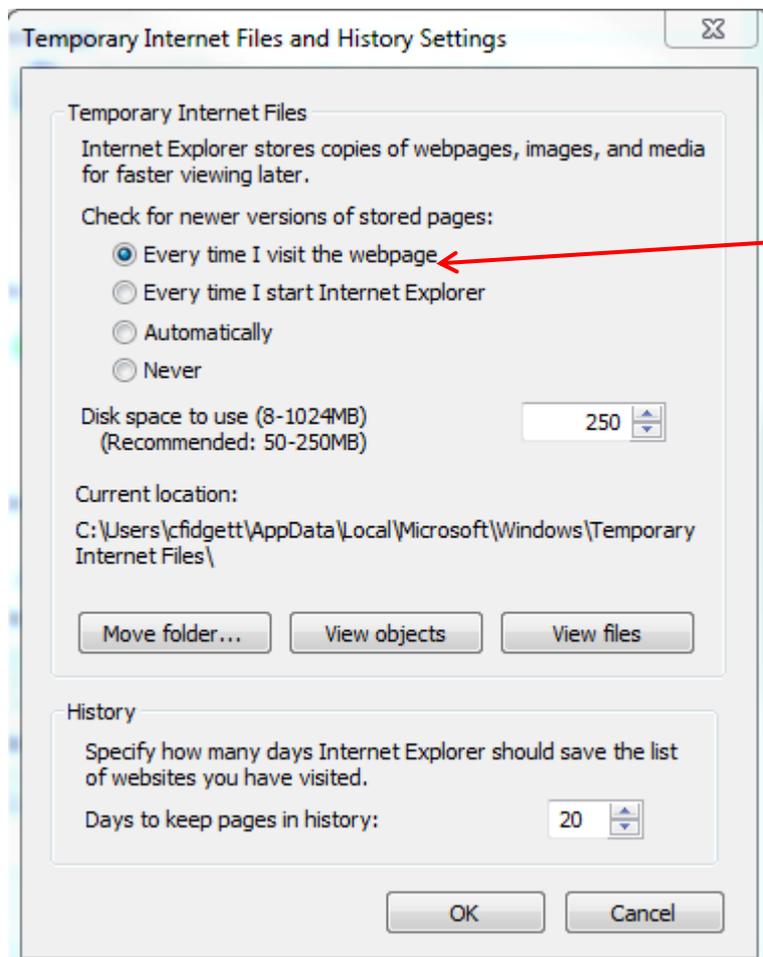
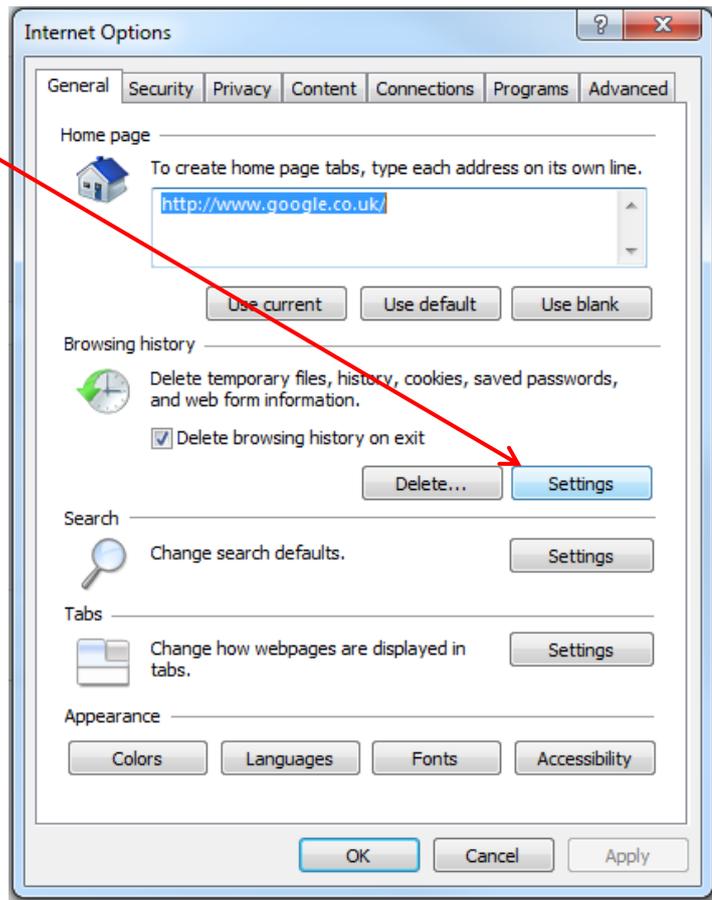
Open internet explorer and click on the **settings cog** located on the right hand side of the screen just below the 'x'.



Choose '**Internet Options**'



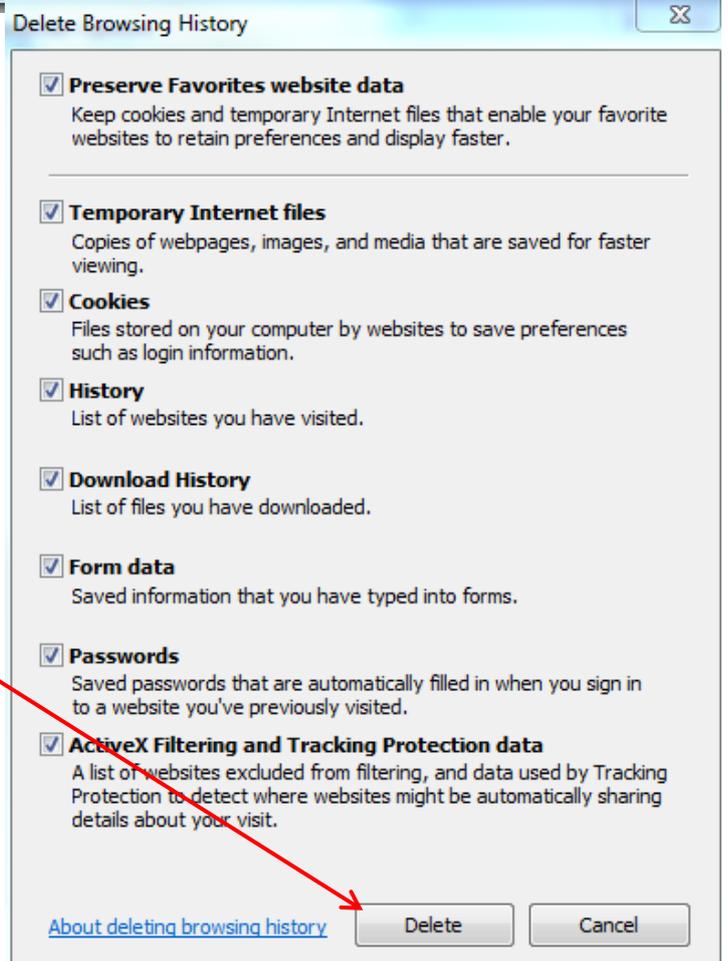
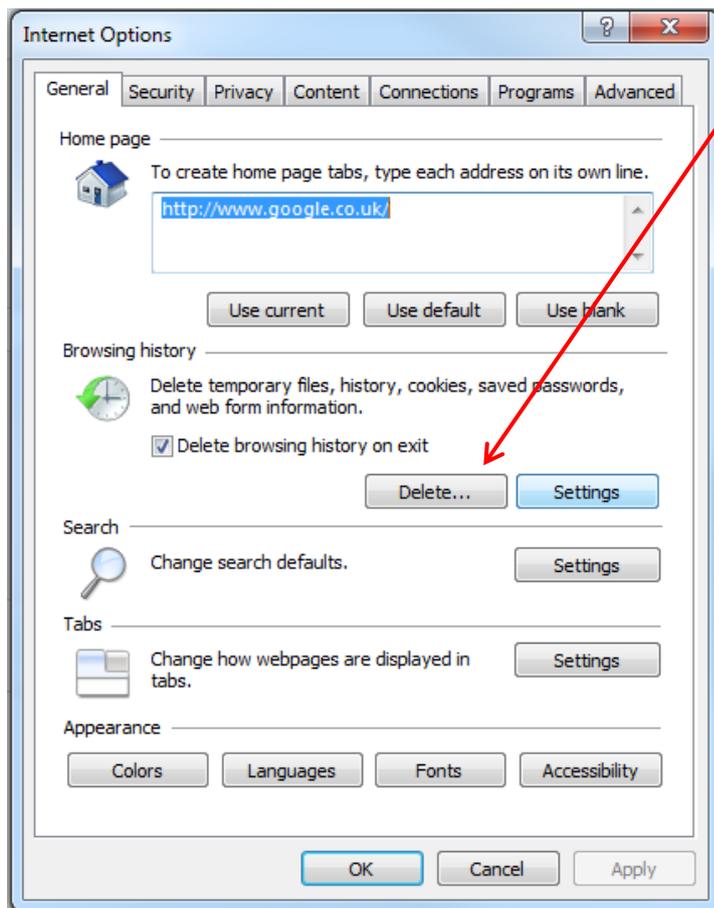
In the 'General' tab select 'Settings' found under the header 'Browsing history'



Under 'Temporary Internet Files' change the setting to 'Every time I visit the webpage'

This will then update HR Organiser with the latest webpage version allowing the updates from the recent upgrade to be displayed.

Delete your browsing history to remove any temporary files and cached data.

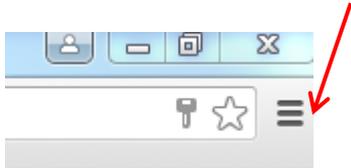


Delete all of your browsing history, and then restart Internet Explorer.

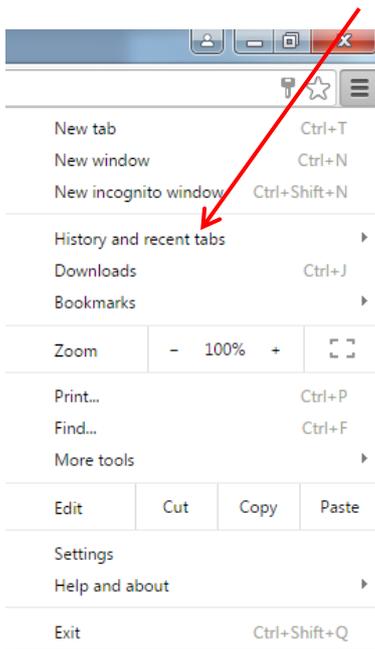
If you are using **Chrome**:

You will need to clear your browsing history.

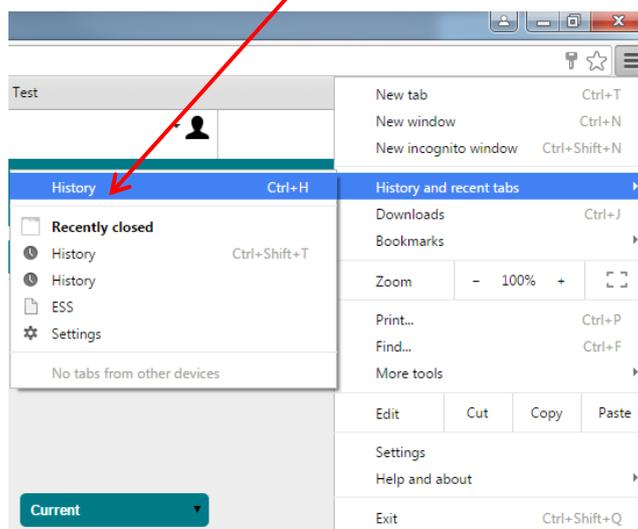
Select the **Customise and Control** icon.



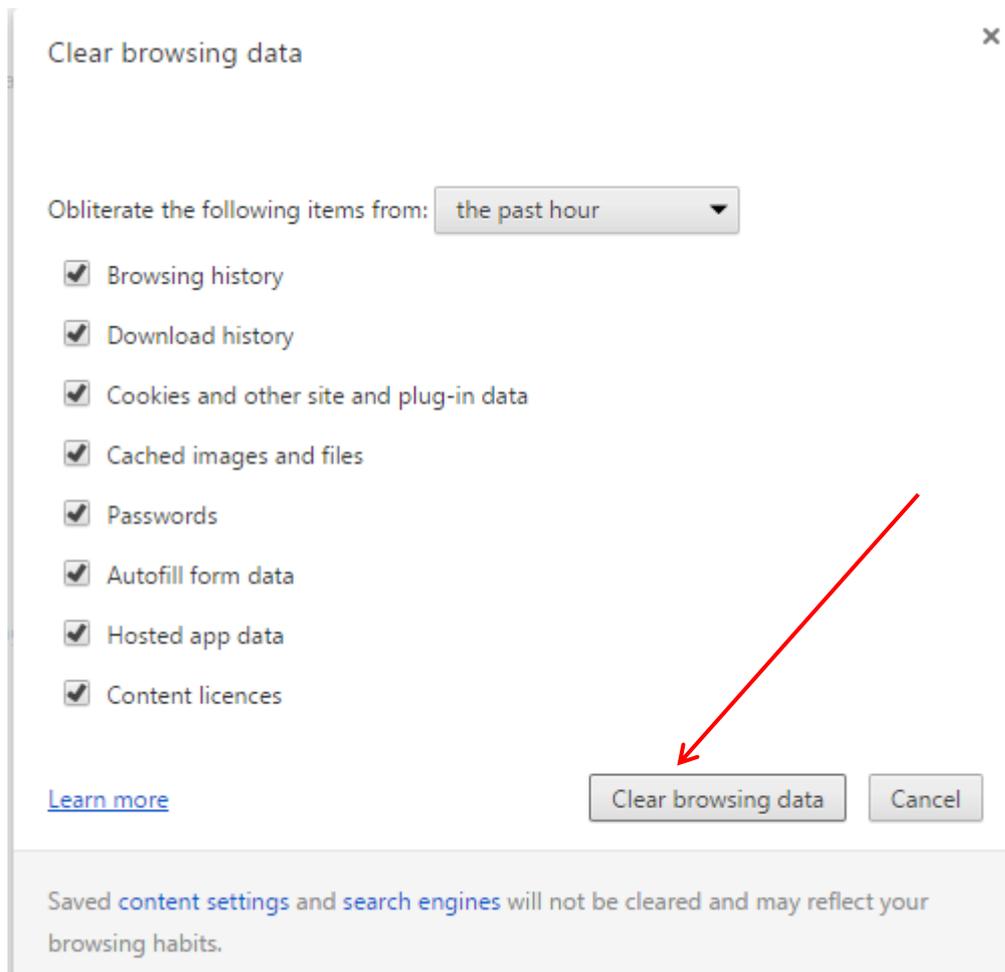
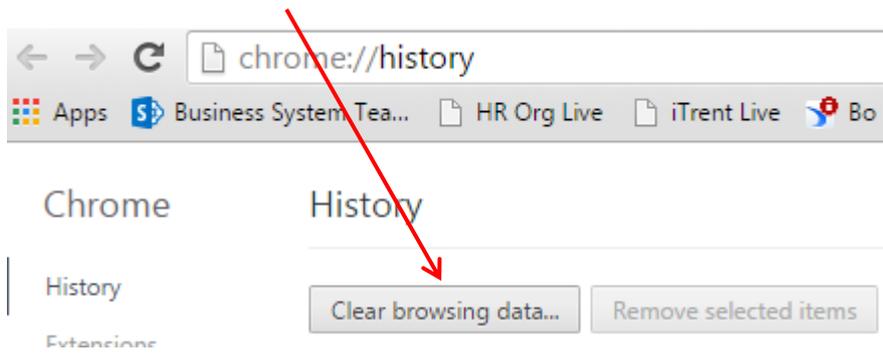
Select **History and Recent Tabs**



Select **History**, this will open up a new tab.



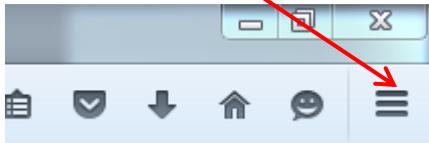
And then **Clear Browsing Data**.



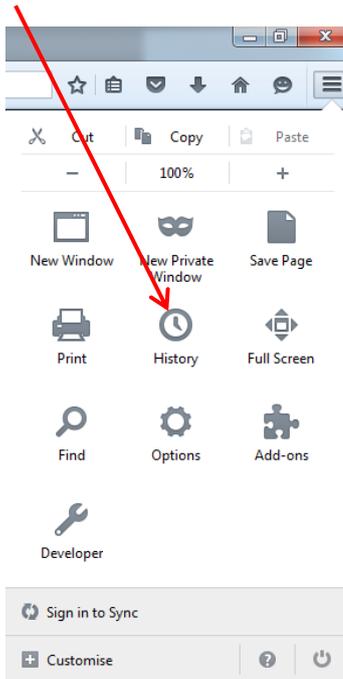
And then restart the browser.

If you are using **Firefox**:

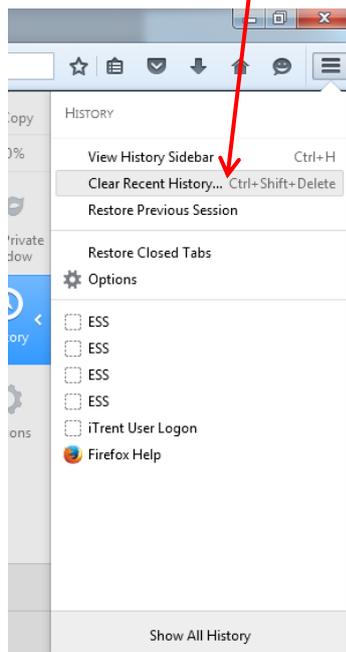
Select **Open Menu**



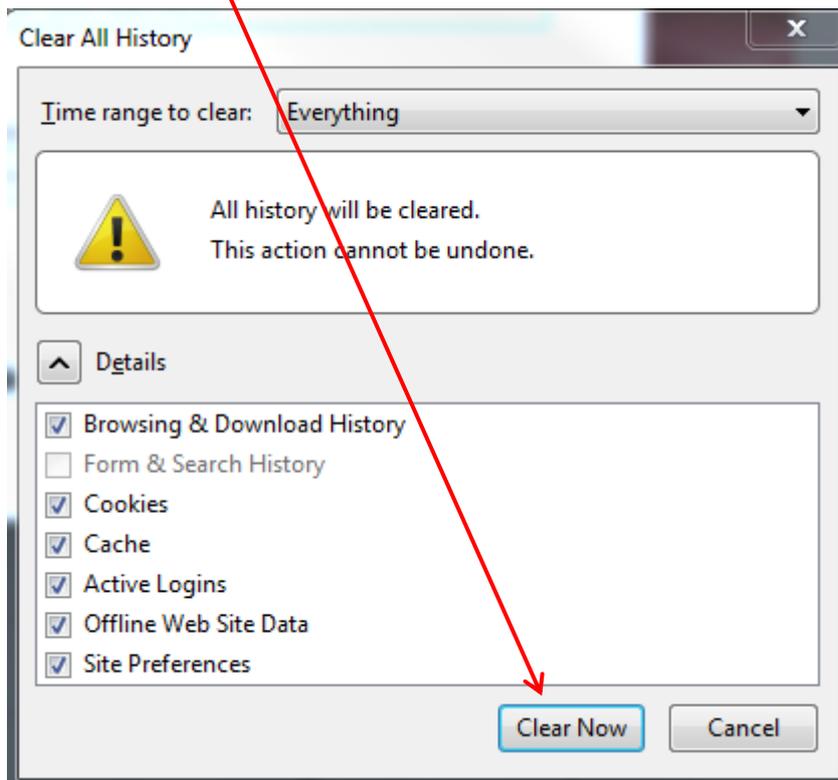
Select **History**



Select **Clear Recent History**



Then **Clear all History**



Then restart your browser.