HR Organiser

Essex Hours – Submitting your Paid Time
Claiming for hours worked

Log in to HR Organiser and Select 'University of Essex/ UECS/ WHH'.

Select ‘My time’ which will automatically open under the ‘Overview’ tab.

Scroll down the page to ‘Essex Hours – Paid time’ section and Click on ‘Add paid time for Essex Hours’.
On the new page, enter the start date as the date worked to begin as this will filter the options in the remaining boxes.

### Paid time

- **Start date (dd/mm/yyyy) (required)**

- **Start time (hh:mm) (required)**

Then select the position in which the work was completed, this will then display a new drop-down from which you should select the work schedule (roster) you are claiming for:
Please ensure that you enter the start time in the format **hh:mm using the 24-hour clock**, for example 10 o’clock in the morning would be 10:00 and 3 o’clock in the afternoon would be 15:00, as shown below:

If you took an unpaid break during your shift, please ensure that you include the break length (in minutes) when recording your shift.

Finally, enter the end date of the shift (if the shift took place within one day, this will be the same date as the start date), and the time that the shift ended (again in the format hh:mm using the 24-hour clock).

There is also space to write a message for your manager, if you would like to include any comments.
Once you have entered all the details of your shift, click the green ‘Save’ button. The details of this shift will then be sent to your manager for authorisation, or if your department has chosen this approval option and the claim matches the schedule then it will go straight to Payroll.

**Non-Scheduled Activities – Preparation/ Support/ Marking (GLA and AL Roles Only)**

If you are required to complete activities such as support, preparation or marking that can be done at any point in the week, these have been allocated to you in the early hours of the morning on a Saturday, Sunday or Monday. You can continue to complete these activities as and when during that week but when claiming for those hours and entering the date for the paid time activity choose the actual scheduled date and time.

You can add a comment to the record of the date these were actually worked if you wish to note this for your own records.

These have been allocated in this way to prevent any overlap with other scheduled work across all areas and other roles you may have.

*Note: This is an interim process until May 2024 when new system functionality will allow for flexible scheduling, so that these hours can be drawn down on and claimed anywhere within the week you choose.*

**Student visa: hours remaining**

If you are on a student visa, upon clicking ‘Save’ after claiming for hours worked, you will be advised how many hours remain for which you can claim that week:
## Hints and Tips

<table>
<thead>
<tr>
<th>Issue/ Query</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Timesheets vs Paid Time</td>
<td>The main difference is that Essex Hours paid time has to be scheduled before you can claim the hours worked, matching paid time goes straight to Payroll. Only claims that do not match the schedule are sent for approval. Timesheets can have any hours and tasks added to them and all are sent for approval.</td>
</tr>
<tr>
<td>Ensure you are in Paid Time and not Timesheets</td>
<td>Please ensure this is the path you take to the correct area in HR Organiser; HR Organiser -&gt; My Time -&gt; Paid Time -&gt; Add Paid Time</td>
</tr>
<tr>
<td>Overlapping Shifts Error</td>
<td>You have not entered an end date/time for one of your claims and this is stopping you claiming any other paid time. Please review your claims and add the missing detail and save.</td>
</tr>
<tr>
<td>Sickness absence</td>
<td>Report your sickness to your line manager – they then add this to your record in People Manager – you then end your sickness when you return to work via HR Organiser. No claim should be submitted for this date and time, ideally your department should remove you from this schedule.</td>
</tr>
<tr>
<td>Submit your paid time on a daily basis</td>
<td>Allowing accurate recording of working time and easy to remember what tasks/work you have completed.</td>
</tr>
<tr>
<td>You cannot submit future paid time hours</td>
<td>The aim of the system to record and ensure real time hours are worked.</td>
</tr>
<tr>
<td>You can submit retrospective hours</td>
<td>If for any exceptional reason the payroll deadline was missed, this pay will carry forward to the next pay month.</td>
</tr>
<tr>
<td>Pay periods</td>
<td>17th – 16th of each month.</td>
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## Contact Us

Please see the [Essex Hours webpage](https://example.com) for further guidance and up to date details for online drop-in sessions.

Please contact [essexhours@essex.ac.uk](mailto:essexhours@essex.ac.uk) for any feedback or further queries.