



Information Document

IT provision

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Information Document

IT provision additional information

You can find further information regarding our IT section, [Digital, Innovation and Technology Services section \(DITS\)](#) on our webpages.

Information which is exempt from disclosure

Please note that requests for information relating to the listed contracts below and applications used by the University are exempt from disclosure under Section 31(a) *Law Enforcement*:

- Enterprise Resource Planning (ERP) software
- Primary Customer Relationship Management Solution (CRM)
- Primary Human Resources (HR)
- Payroll Software Solution
- Finance Software Solution
- Print management
- Cyber security
- Networks
- Servers

Telecoms contract information

Contract Supplier	Contract Duration
SIP	one year
PSTN	Rolling contract, one year

Broadband contract

- Our broadband contract will be renewed in August 2023.

Local Area Network (LAN) services

Our local area network is supported by the University of Essex [Digital, Innovation and Technology Services section](#).

Wide Area Network (WAN) services

We do not purchase wide area network services.

Vodafone contract

Our inbound and outbound call contract is supplied by Vodafone, the contract duration is 24 months.

Digital Transformation Strategy

The University of Essex, Digital Transformation Strategy summary document will be published on the University's webpages in due course.

ICT expenditure

In the academic year 2021-22, £6,554,610.00 was spent on IT consulting, permanent and temporary IT staff.